

Febdok 32 bit or 64 bit

In version 7 of Febdok, the program comes in both 32-bit and 64-bit versions. Which version you can use depends on different criteria:

System requirements for the 64-bit version of Febdok are:

1. 64-bit MS operating system
2. Office 64-bit 2016 with Access, and/or Access database engine 2016 64-bit or newer
3. .Net 4.8

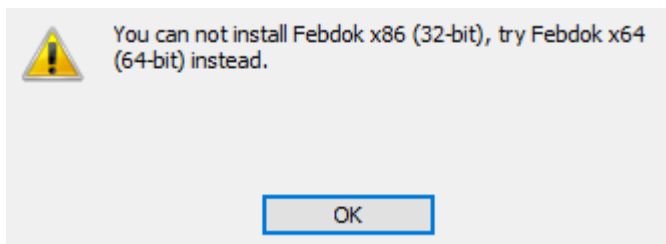
System requirements for the 32-bit version of Febdok are:

1. 32-bit or 64-bit MS operating system
2. Office 32-bit 2016 with Access, and/or Access database engine 2016 32-bit or newer
3. .Net 4.8

Installation

The installation of Febdok checks if the requirements are met for the version you are installing. If you choose incorrectly, you will receive a message that you need to select the other version.

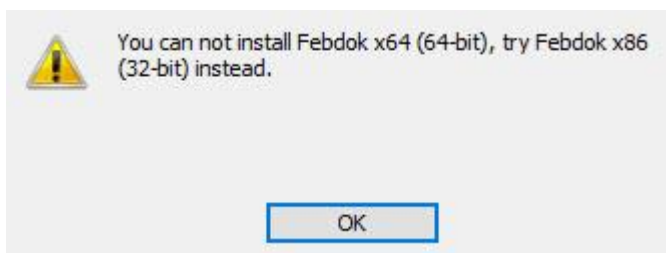
Message for using 32-bit installation on a 64-bit system:



Figur 1 32-bit installation on a 64-bit system

Click OK and choose the 64-bit installation instead.

Message for using 64-bit installation on a 32-bit system:



Figur 2 64-bit installation on a 32-bit system

Click OK and choose the 32-bit installation instead.

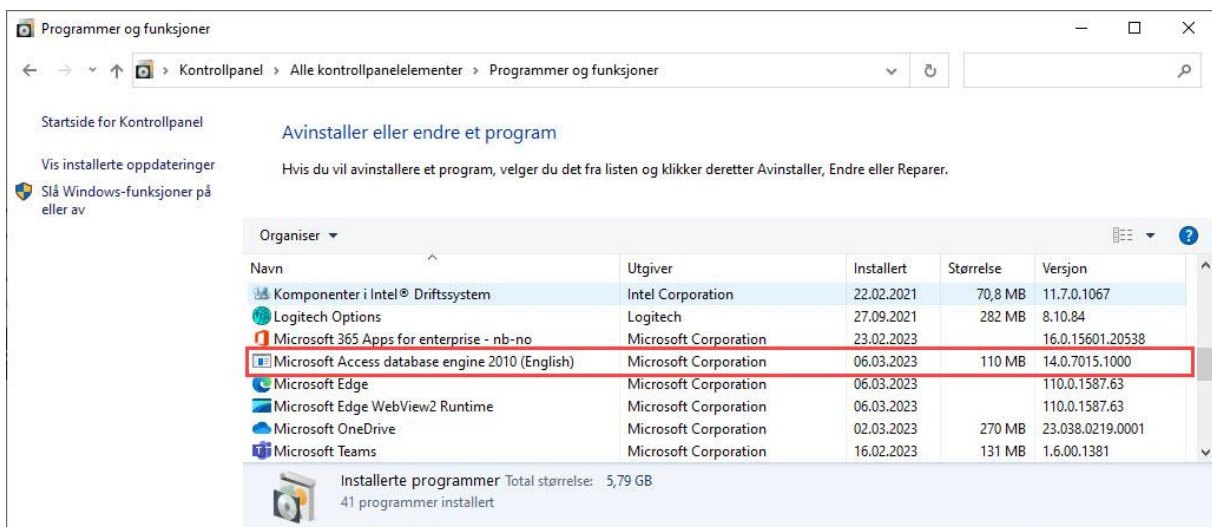
I case you have encountered both messages during the installation of both 32-bit and 64-bit versions, please see below for a possible solution.

Troubleshooting:

If you have tried to install both 32-bit and 64-bit versions but receive a message on both, then you have a system with both 32-bit and 64-bit resources. This means that you most likely have added a 32-bit library to a 64-bit system.

This may mean that you have Office 64-bit, and since Febdok version 6 was a 32-bit system, there may be resources left over from it that need to be uninstalled.

Go to "Programs and Features" in Control Panel (Win10) and see if you have installed "Microsoft Access database engine 2010".



Figur 3 Uninstall this.

You now have 2 options:

1. Install Microsoft Access database engine 2016 64 bit or newer, and install Febdok version 7 64 bit.
2. If you have Office, repair/reinstall Access, and install Febdok version 7 64 bit.

If you tried option 2 first but it didn't work, try option 1.

If this doesn't solve the problem, contact Febdok support at +47 917 26 000 or send an email to febdok@nelfo.no.