

Febdok End User Agreement

1. Definitions

Subscription Fee: The fee paid by the Customer to the Supplier in order for End Users to use Febdok during the license period.

Febdok: Febdok is a software developed for documentation and calculation of electrical installations. Febdok is described in more detail on the following websites febdok.no and www.nhoelektro.no/febdok.

Febdok Websites: The Supplier's web pages www.febdok.no including www.nhoelektro.no/febdok and login for the Customer on My Page at www.nhoelektro.no.

Customer: Customer means the legal entity that purchases a license (dispensation) to Febdok from Supplier for Customer's End Users pursuant to the Febdok License and Support Agreement.

Supplier: NHO Elektro by Installatørenes Service og Opplysningskontor with org.nr. 971 033 517.

End User: End User means the natural person who logs into and uses Febdok.

2. Intellectual Property Rights

2.1 The Supplier's rights

The Supplier with any potential subcontractors hold all copyrights and intellectual property rights to Febdok.

2.2 End User's rights

As long as the Customer has paid the Subscription Fee for Febdok, the End User has a non-exclusive, non-transferable and time-limited right to use Febdok (license) in object code as specified on the Febdok Websites.

The End User also has rights as a legitimate user of Febdok under relevant law such as the Norwegian Copyright Act. No other rights are transferred for Febdok to the End User.

2. The Customer's rights

The Customer holds ownership rights to data entered into Febdok by the End User. The Customer is responsible for ensuring back-up of such data, as well as for all aspects of its handling of such data.

3. End User's obligations

The End User must comply with any restrictions on Febdok's Websites regarding how Febdok is to be used, including ensuring that Febdok is not exposed to computer viruses or similar threats, and that instructions for use are complied with. The End User is responsible for their use of Febdok, including for the data entered into Febdok, as well as how End User utilize data or any other results that is generated through the use of Febdok.

The End User may not modify the Supplier's database or allow third party applications to access or use the Supplier's database unless explicitly permitted by the Supplier or it is stated on Febdok's Websites. The End User is prohibited from leasing, selling or otherwise transfer any rights to Febdok to third parties. Any modification or adaptation of Febdok's code is prohibited. Febdok shall not be used for illegal purposes or in any way that may damage, disable, overburden or impair Febdok or interfere with others' use of Febdok. Violation of these terms may result in immediate termination of the right to use Febdok and may lead to legal action.

ISO: Installatørenes Opplysnings- og Servicekontor	Version: 1.0	Page12
Document: Febdok End User Agreement	NHO Elektro is part of ISO	Date: 24.04.2025

4. Support

The Supplier can be contacted by e-mail at support@febdok.no. Support inquiries are handled on working days between 09:00 and 15:00 (the "**Service Period**"), unless otherwise stated on Febdok Websites.

The End User can contact the Supplier for free support regarding questions related to the purchase, installation and professional use of Febdok. The Supplier will inform the End User if the assistance concerns specific product selections or other specific project planning that may entail costs for the Customer.

5. Personal data

The use of Febdok may entail processing of general personal data for which the Customer acts as the data controller. The End User shall ensure that the processing of personal data in Febdok is limited to what is necessary in line with the data minimization principle and is responsible for ensuring that the processing of personal data has a legal basis. The End User is responsible for using Febdok in accordance with applicable data protection regulations. The End User can read about how the Supplier processes personal data in *Febdok Privacy Policy*, which is available on the Febdok Websites.

6. Duration and termination

The End User Agreement lasts for the period for which the Customer has paid the Subscription Fee. The Customer decides who can be an End User with the Customer. The End User's rights terminate automatically at the end of the period for which the Customer has paid the Subscription Fee or when Customer decides that another person is to be the End User.

7. Other provisions

The Supplier's liability for damage or loss, irrespective of the cause and basis of the case and irrespective of whether it is a breach of contract or a tortious act, shall be limited to direct losses. The total compensation shall not exceed the amount the Customer has paid the Supplier in the last calendar year and in any case, shall not exceed more than NOK 100,000.

Confidential information that the End User becomes aware of in connection with the Febdok End User Agreement and the use of Febdok shall be treated confidentially.

The Febdok End User Agreement shall be interpreted and governed in accordance with Norwegian law. The Norwegian version of this Febdok End User Agreement will take precedence over the English, Swedish, Danish and Finnish versions.

Any disputes arising from or in connection with this Febdok End User Agreement shall be settled by ordinary Norwegian courts. The Parties agree that Oslo District Court shall be the proper venue for any dispute.

ISO: Installatørenes Opplysnings- og Servicekontor	Version: 1.0	Page22
Document: Febdok End User Agreement	NHO Elektro is part of ISO	Date: 24.04.2025